



# Florida League of Cities

## Center for Municipal Research & Innovation

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### MiniSurvey Series – Consolidated Dispatch Programs

The Center for Municipal Research & Innovation conducted a survey of the 412 municipalities in Florida regarding their use of consolidated dispatch programs. The survey was conducted electronically from April 2 – 23, 2019, with a response rate of 43% or 177 cities.

#### Key Take-Aways

##### Of municipalities who responded:

- **53% of cities participate in a consolidated dispatch program.**
  - More than half of cities (54%) who do not participate in a consolidated dispatch program have a population under 5,000.

##### Of cities participating in some form of consolidated dispatch program:

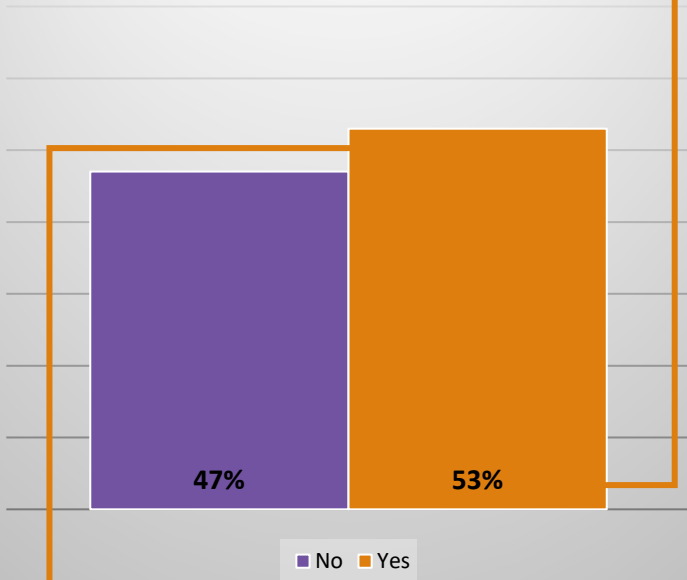
- **The most common type of consolidated dispatch program is a city/county program for both law enforcement and fire/EMS (44%).**
- **The most used consolidated dispatch format is a traditional program – contracted out to another agency or regional communication center (57%).**
  - The second most common format is a centralized consolidated dispatch program – communications systems and equipment are shared between two or more agencies at a single location.
  - Rarely used is the co-location consolidated dispatch program in which separate agencies share a communication center facility with each agency having its own staff, CAD, protocols, etc.
- **Cities most often adopt a consolidated dispatch program through interlocal agreements (60%).**
  - 80% of municipalities state that their consolidated dispatch agreements have not changed substantially since their original adoption.
- **Nearly half of cities (47%) do not pay a direct fee for their consolidated dispatch program as it is either funded wholly by the county or by a countywide tax.**
  - 30% of cities report that they pay a fee on a monthly, quarterly or annual basis.

Pages 2-3 of this report contain additional graphs of the data collected. Contact Research Analyst Liane Giroux at [lgiroux@flcities.com](mailto:lgiroux@flcities.com) for the survey questions or additional information.

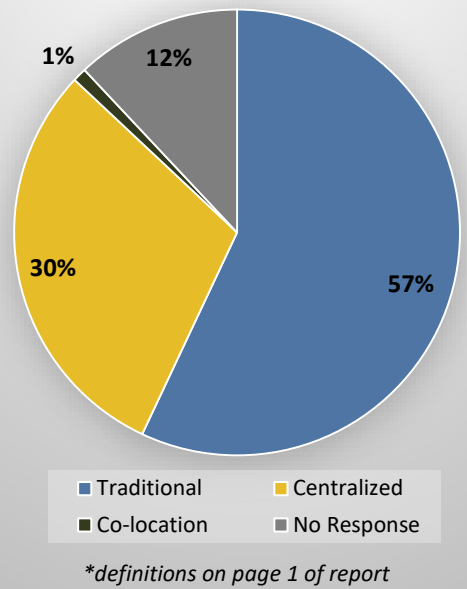
The FLC Center for Municipal Research & Innovation is the primary source of local government research and resources at the Florida League of Cities. The Center serves as a link between Florida's public policy researchers and municipal governments, bridging the gap between academics and public policy makers and administrators. More information on the Center can be found at [www.floridaleagueofcities.com/research](http://www.floridaleagueofcities.com/research).

*\*Surveys are completed by members of each individual municipality and the FLC staff does not verify or cross-reference responses with other sources.*

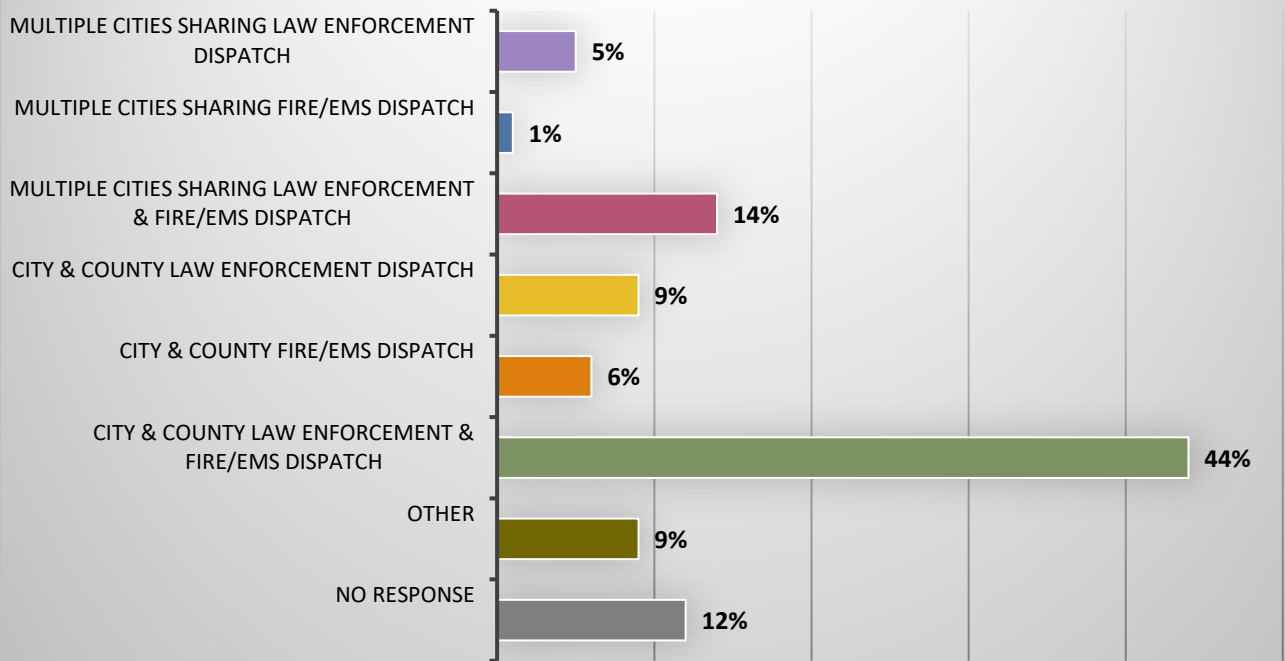
### Does your city participate in a consolidated dispatch program?



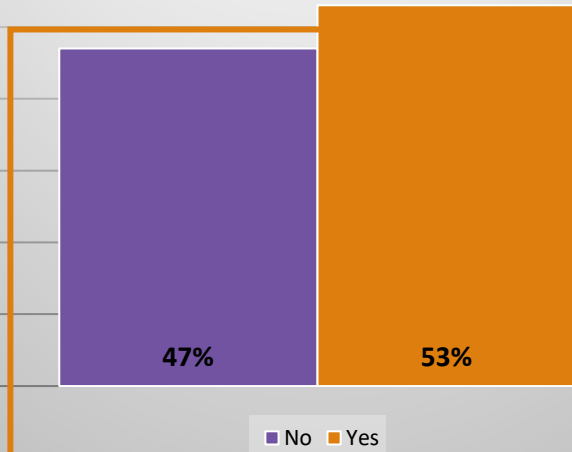
### How is your consolidated dispatch program structured?



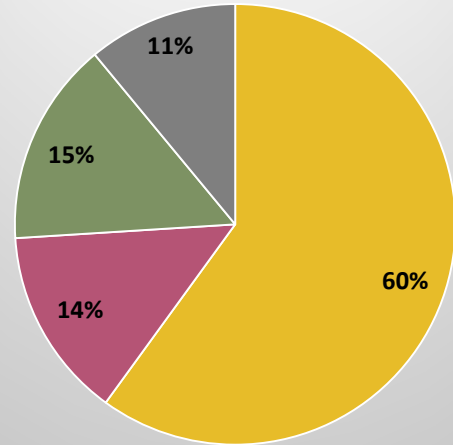
### What type of consolidated dispatch program does your city have?



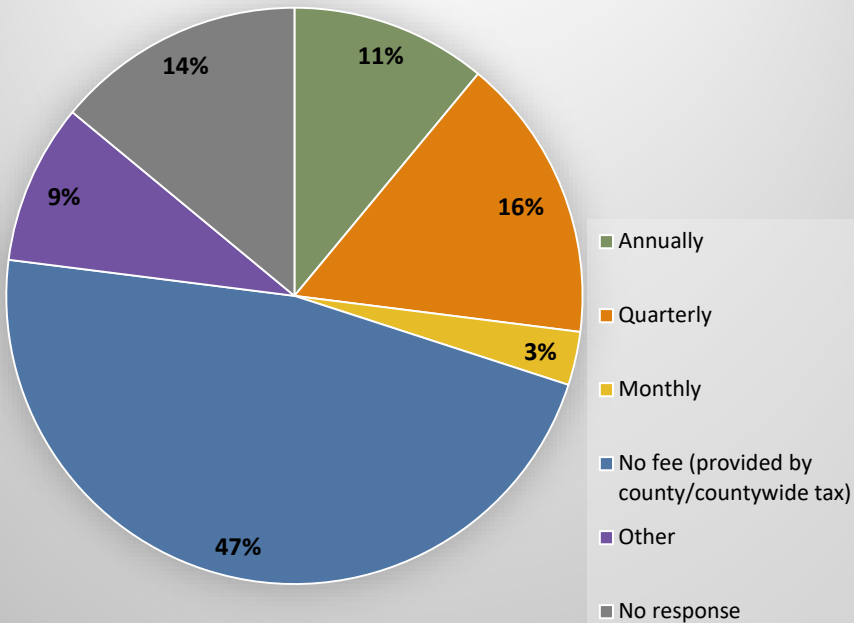
**Does your city participate in a consolidated dispatch program?**



**How was your city's consolidated dispatch program adopted?**



**How frequently does your city make payments for its consolidated dispatch program?**



**Significant changes to the consolidated dispatch agreement since its adoption?**

