

2023  
**INSURANCE**  
Florida League of Cities

Summit

A stylized sun icon with a yellow circle in the center, surrounded by yellow triangles of varying sizes, and a light blue triangle at the bottom.

May 17-19, 2023

Luminary Hotel & Co. – Fort Myers

**Join us in Fort Myers** for the Florida League of Cities' (FLC's) first annual Insurance Summit. This event will provide relevant training and education to municipal staff responsible for insurance, risk management and human resources. The Insurance Summit will also inform attendees about the state of the Florida insurance market, with a focus on the current property insurance and health insurance markets.

# Schedule at a Glance\*

## Wednesday, May 17, 2023

3:00 p.m. - 6:30 p.m.

### Registration Desk Open

5:30 p.m. - 6:30 p.m.

### Welcome Reception

## Thursday, May 18, 2023

8:00 a.m. - 9:00 a.m.

### Continental Breakfast

8:00 a.m. - 5:00 p.m.

### Registration Desk Open

8:45 a.m. - 9:00 a.m.

### Welcome and Introductions

9:00 a.m. - 10:15 a.m.

### Opening General Session – Florida’s Insurance Market Hot Topics: Property Insurance and Group Health Insurance

Over the past several years, there have been many challenges to Florida’s municipal insurance markets. Major hurricane activity and inflation have significantly impacted the property market, both globally and within the state. The COVID-19 pandemic has generally had short-term favorable impacts on group health insurance, while long-term impacts remain unknown. This session, presented by experts in each insurance field, will guide you through trends to inform you about hot topics in the state’s insurance market.

**Speakers:** *Ron Krupa*, CEBS, GPHR, Director, Health and Benefits Consulting, WTW; *Steve Levene*, Managing Principal, EPIC Insurance Brokers & Consultants; and *Brendan Osean*, Managing Principal, National Property Practice, EPIC Insurance Brokers & Consultants

10:30 a.m. - 11:20 a.m.

### CONCURRENT SESSIONS

#### Disaster Preparation and Recovery: Are You and Your City Prepared for a Major Hurricane?

It takes only one storm to change your community. In this session, hear about the challenges and solutions presented during the most recent Atlantic hurricane seasons. This session will also cover insurance coverage provisions that affect disaster recovery and recovery services that may be available to you after an event. Led by Synergy personnel who actively manage municipal

recovery efforts, this session will inform you how disaster preparedness and recovery programs can benefit you and how to integrate them into your emergency response and recovery procedures. The information in this session could be critical to you in future catastrophic events and potentially save countless hours and millions of dollars of exposure.

### Municipal Insurance Basics

Municipal staff often wear many hats and are expected to be experts in several areas. If you’re new to insurance responsibilities or if insurance and risk management is just one of your many roles, this session is for you. Learn the basics of insurance, from insurance terms and concepts to what’s included in a policy and which types are available. This session will review how insurance is an integral part of a municipality’s risk management program. The session will also outline municipalities’ different exposures, including those covered by common property and casualty insurance policies.

11:30 a.m. - 12:20 p.m.

### CONCURRENT SESSIONS

#### Legislative Update

As legislation changes, municipalities must adapt to comply with new laws and regulations. This session will review insurance-related legislative changes from recent years, including the 2023 Legislative Session. You will gain an understanding of legislation that passed, legislation that failed and their implications for your municipality and Florida’s insurance market.

#### Understanding Your Insurance Policy

Each insurance policy is unique and addresses coverages, limits and sublimits, exclusions and more. This informative workshop will help you understand what’s generally included and excluded in a municipal property and casualty insurance policy. Familiarity with the policy will help you locate and understand relevant sections when you have a claim. This session serves as a helpful “part two” of the Municipal Insurance Basics session.

12:30 p.m. - 1:15 p.m.

### Networking Lunch

Continued ►

1:30 p.m. - 2:45 p.m.

### **Keynote Presentation – Powerful Leadership without Organizational Power**



Managing risk inevitably involves leading people, not just managing processes and facilities. Good design can help reduce risk, but without the buy-in of those who do or manage the work, some of the most important sources of risk will continue to put us at risk.

Securing that buy-in often is less about exercising organizational power than it is about being a person whose approach to leadership is powerful. How might we enhance the power of our leadership? Come discover some answers in this keynote presentation by **Scott Paine, Ph.D.**, Professor Emeritus, FLC University.

3:00 p.m. - 3:50 p.m.

### **CONCURRENT SESSIONS**

#### **Lessons from the Field: Powerful Leadership**

Building on the keynote presentation, practitioners will share their experiences, their triumphs and their challenges as they have sought to exercise powerful risk management leadership within their organizations.

#### **FEMA Public Assistance: Navigating the Public Assistance Process to Mitigate FEMA Funding De-obligations**

Dealing with the aftermath of a major disaster can be taxing on a municipality and its human and financial resources. FEMA Public Assistance is often there to help cities in their time of need after a catastrophic event. However, the process and timelines can be overwhelming if you learn as you go. Proactively gaining knowledge of the FEMA process will better prepare you and your municipality. This session will give you an understanding of the FEMA Public Assistance process and the do's and don'ts of navigating through the process to avoid claw back of FEMA funding through de-obligations.

4:00 p.m. - 4:50 p.m.

### **CONCURRENT SESSIONS**

#### **Recruiting and Retention: Hire to Retire!**

Are you looking for strategies to recruit and retain human resource talent? How does one navigate remote work in this new telecommuting era? What benefits are important to each generation, and how do you effectively market these benefits? This session will discuss effective recruiting and hiring practices, retention trends and tips, benefits, telecommuting (remote work) and more. A municipality's most precious resources are its human resources. Come learn how to protect them effectively.

### **Employee Wellness: Is It Worth It?**

How does a local government operate an effective and engaging wellness program? The core of every good wellness program is behavioral change. People change behaviors with the right education, skills, motivation and social support. But how does a local government do this with limited staff and employees who may be skeptical? And how do you keep the motivation alive? Wellness is more than just a program; it is a community that needs to be intertwined throughout the whole organization in all aspects of employees' lives. When you emphasize the importance of mental well-being in all that employees do, the entire culture starts to shift, and wellness becomes routine, not just a "program" that is encouraged by human resources. In addition to hearing from one of the industry's best and most well-known wellness experts, WebMD, you will also hear from local government peers who have successful wellness programs and learn how they have maintained strong engagement with their employees.

6:00 p.m. - 8:30 p.m.

### **Reception and Dinner**

## **Friday, May 19, 2023**

8:00 a.m. - 9:00 a.m.

### **Continental Breakfast**

8:00 a.m. - 11:00 a.m.

### **Registration Desk Open**

9:00 a.m. - 9:50 a.m.

### **CONCURRENT SESSIONS**

#### **Workers' Compensation and Return-to-Work Programs: How Effective Programs Can Decrease Your Premiums**

There are many benefits of return-to-work (RTW) programs, including helping employees recover faster and having employees stay in a routine of working and feeling productive. Another significant financial benefit of an RTW program is controlling claims costs and decreasing workers' compensation premiums. This session will teach you about effective RTW programs and their corresponding financial and nonfinancial advantages.

#### **Managing and Transferring Risk through Effective Contracting**

Many municipalities frequently use vendors and contractors for operational services and capital projects. Managing and transferring risk starts at procurement. What contractual and insurance requirements are "must haves," and which are

"nice to have"? Then there is the selection and contracting phase, often where vendors and contractors use their boilerplate contracts. Which contractual provisions may be acceptable, and which should be avoided? This session will help you better understand how to manage or, better yet, transfer risk throughout the procurement and contracting life cycle.

10:00 a.m. - 10:50 a.m.

### CONCURRENT SESSIONS

#### **Navigating the New Liability Landscape: Current Trends and Potential Change**

The liability landscape, especially in the municipal arena, has recently changed. Scrutiny over municipal operations (such as policing) and social inflation have changed public opinion. Settlements and jury verdicts are rising, and the media has become an effective tool for claimants. Couple these elements with potential changes in sovereign immunity tort caps, and the future of liability claims is not rosy – unless managed properly. Learn about these trends and potential changes, their potential impacts to your municipality and how municipalities and municipal insurers must work together to mitigate liability claim exposure.

#### **Become a Master Facilitator of Employment Practices**

Earning the title of Master Facilitator doesn't happen overnight. Nevertheless, after attending this session, you will be up to date on the latest hot employment law topics and be confident in knowing where to turn for competent counsel and resources. Clarity is key, along with the effective implementation of policies that protect the municipality and the employee. This session will cover hiring, discipline, promotions and demotions, transfers and reassignments, layoffs and terminations, discrimination, harassment, unfair treatment and retaliation.

11:00 a.m. - 11:50 a.m.

### CONCURRENT SESSIONS

#### **Continuity of Operations: What's Your Plan?**

Disasters and unexpected events can significantly impact available resources, personnel and facilities for municipalities. Continuity of operations plans (COOPs) are often necessary to allow critical services to continue to be provided in the face of a disaster. This workshop will provide key mitigation and planning strategies for developing or refreshing your municipality's COOP. Learn from disaster planning and recovery experts how to effectively build, communicate and implement your plan.

#### **Florida Municipal Insurance Trust Services: Are You Maximizing Your Insurance Services?**

Do you ever say, "I don't recall all the services and products available to me through my insurance partner?" It can be overwhelming and hard to remember when facing a claim or potential claim. In this session, we will offer a streamlined discussion of the Florida Municipal Insurance Trust (FMIT) suite of products and services available to FMIT Members. This session will also discuss FMIT's unique property coverages and services, our free Employment Law Advisor hotline, complimentary risk and safety training, matching safety grants, wellness programs and more.

12:00 p.m. - 1:30 p.m.

#### **Closing Lunch and Awards Ceremony**

Let's break bread and celebrate the inaugural FLC Insurance Summit! At this closing lunch, we will present awards and recognize municipalities for outstanding achievements in risk management.

\*This is a tentative schedule and subject to change.



Florida League of Cities is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP® or SHRM-SCP® recertification activities. This program is valid for 7.75 PDCs for the SHRM-CP® or SHRM-SCP®. For more information about certification or recertification, please visit [www.shrmcertification.org](http://www.shrmcertification.org).

# Conference Housing Information

The **Luminary Hotel & Co.**, which sits right on the river in downtown Fort Myers, will serve as the host hotel for the FLC Insurance Summit. The hotel is offering the reduced rate of **\$199/night** for Summit participants, plus \$15/night for self-parking.

Note that the hotel will **NOT** accept any reservations until your registration is paid. Once we have received your registration payment, you will receive complete housing instructions via email.

Please note that the reservation cutoff date is **Tuesday, April 25, 2023**. It is important that you register for the Summit early so that you have plenty of time to make your reservations. **Availability is on a first-come, first-served basis.** We are unable to guarantee reservations for anyone, nor the exact date on which the hotel block will sell out, **so please register early.**

## Registration Information

### Advance Registration Procedure

All participants are encouraged to register in advance to avoid any delays at the registration desk. Please register online at [flcities.com](http://flcities.com) with a credit card or return the completed registration form with check payment to Florida League of Cities, P.O. Box 1757, Tallahassee, FL 32302.

### Registration Fees

The registration fee for the Insurance Summit is **\$300** per person. Registration is open to employees of FLC member municipalities **ONLY**. Registration includes all workshops; Wednesday's welcome reception; Thursday's lunch, reception, dinner and breaks; and Friday's lunch and breaks. Note that the registration fee will increase to **\$400 after April 28, 2023**.

### Registration Deadline

All registration forms must be received no later than **Friday, April 28, 2023**, to qualify for advanced registration. After April 28, registrants will be subject to the late registration fee as noted above.

### Refunds

Summit registration cancellation requests must be sent via email to [mhowe@flcities.com](mailto:mhowe@flcities.com). All cancellations received in the FLC office by 5:00 p.m., **Friday, May 5, 2023**, will receive refunds, minus a **\$50.00** cancellation fee. Refunds will be issued after the Summit. Registrations may be transferred to another individual with advance notification.



# 2023 Insurance Summit Registration Form

Return completed form via mail to Florida League of Cities, P.O. Box 1757, Tallahassee, FL 32302-1757; or visit the League website at [flcities.com](http://flcities.com) to access online registration.

**NOTE: Credit card payments may be made only online.**

Please type or print the information requested. **Fill out a separate form for each registrant.**

Name \_\_\_\_\_  
*First Middle Last*

First Name or Nickname \_\_\_\_\_  
*(As you wish it to appear on your badge)*

Title \_\_\_\_\_ Affiliation \_\_\_\_\_  
*(City or County)*

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address (for confirmations) \_\_\_\_\_

**Registration fee: \$300.** Includes all workshops; Wednesday's welcome reception; Thursday's lunch, reception, dinner and breaks; and Friday's lunch and breaks. Note that the registration fee will increase to **\$400 after April 28, 2023.**

Registration is open to employees of FLC member municipalities and charter counties **ONLY.**

Make checks payable to the **Florida League of Cities.**

Summit registration cancellation requests must be sent via email to [mhowe@flcities.com](mailto:mhowe@flcities.com). All cancellations received in the FLC office by 5:00 p.m., **Friday, May 5, 2023**, will receive refunds, minus a **\$50.00** cancellation fee. Refunds will be issued after the Summit. Registrations may be transferred to another individual with advanced notification.

**Special Needs:** If you are physically challenged and require special services, or if you have special dietary needs, please attach a written description of those needs to your registration form.