Moving the Needle Methods for Effective Engagement

Having Tough Conversations: The HADOC Method

THE HADOC METHOD

Hear

Accept

Depersonalize

<u>o</u>wn

Care







3. DEPERSONALIZE IN RESPONSE TO THE CHALLENGE



5. CARE

- About the critic.
- About the public's perception of the event.



THE HADOC METHOD

Hear

Accept

Depersonalize

own

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Tapping the Wisdom in the Room: The World Café Method



The World Café

A process for fostering collaborative dialogue . . .

- Strategic questions
- Deeper thinking
- Cross-pollination of ideas
- Collective wisdom

Leading to richer and more informed action

The Central Insight

The most powerful source of innovation is the space between

- The space between one person's comment and the next person's response
- The space between one person's experience and another's
- The space between one person's understanding and another's

The World Café is all about creating and expanding that space



Table Talk

- Very brief introductions (Name and Council)
- After the first round, the Host shares some of the fruits of previous conversations at the table and reminds guest of the task for this round
- Conversation flows

Table Talk

- Everyone is free to take notes, create diagrams or pictures, or just doodle. Whatever helps you listen and share
- The Host should take notes, capturing ideas
- When a round ends, the Host stays at the table
- When the round ends, the rest of the group splits up and goes to other tables

First Conversation

What are some of the obstacles you and your youth council have faced in effectively pursuing your goals?

Second Conversation

Drawing from the experiences on the table, can you develop a deeper understanding of the obstacles youth councils face in effectively pursuing your goals?

Third Conversation

Drawing from the experiences on the table, focus on one or a few obstacles and strategize about how youth councils might overcome them

Fourth Conversation

Drawing from the experiences on the table, can you expand upon some of the strategies or add additional strategies for overcoming some of the challenges youth councils face in being effective?

Harvest

Let's capture the most powerful insights you discovered and the most innovative approaches you foresee